



Founded in 1969 as SEG in Krefeld, Germany - grown under Woodward for more than 10 years - ConverterTec is a global specialist in electric power conversion. Since 1995, first variable-speed Concycle® generators and power conversion technology is being used in marine applications, Uninterruptible Power Supply as well as in upcoming wind and solar/PV applications.

As of today, we are looking to a legacy of more than 23,000 converter systems in on- and offshore applications, shipped to 47 different countries worldwide, which correspond to more than 45GW.

Our R&D centers in Kempen, Krakow and Sofia as well as our global service hubs support our global customer base on all continents.

In Niepołomice we are looking for a IT Business Systems Analyst

Your Tasks:

- You are responsible for the support, administration and authorization management of various business applications (e.g. ERP, DMS System)
- When selecting and introducing new business applications, you are in the subproject management
- You perform troubleshooting and error analysis on business applications and Microsoft-based systems
- You provide technical guidance to business key users
- You identify new functional requirements
- You translate new business requirements into system functional specifications
- Coordinating tickets to the various IT departments, departments and external service providers is also part of your role
- You advise and train users and offer them support regarding the applications
- You create, update, maintain and manage the required documentation

Your Profil:

- 2+ years of experience in a support related role
- Excellent communication skills
- Experience with Business Systems Process analysis and technical support
- Enhanced experience with Microsoft Business Central ERP system are preferred
- Organized, methodical with attention to details and accuracy
- Ability to manage multiple priorities and tasks
- Provides excellent customer service
- Able to be an effective member of a team
- Basic understanding of Project Management
- Fluency in English
- Master's Degree in information management, computer systems, business engineering or similar

What we offer

- Great work conditions inside a worldwide group
- Permanent employment contract (after probation period)
- Private healthcare by Luxmed
- Mybenefit (Multisport) platform
- Life insurance
- Career development opportunities

If you are interested in an offer, please contact us

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